

## HUMANITAARTEGEVUSE ARUANNE

1. PÕHIINFO	
<b>Aruande pealkiri</b>	Erakorraline rahapõhine humanitaarabi metsatulekahjudest mõjutatud leibkondadele Süüria Latakia provintsis
<b>Aruande pealkiri (EN)</b>	Emergency Multi-purpose Cash Assistance to wildfire-affected households in Latakia province, Syria
<b>Taotleja nimi</b>	Eesti Pagulasabi
<b>Taotleja nimi (EN)</b>	Estonian Refugee Council
<b>Tegevuste juht</b>	Nimi: Bercin Yigitaslan
	Isikukood: -
	Ametikoht: Country Director
	Telefon: +90 542 546 88 89
	E-posti aadress: Bercin.yigitaslan@pagulasabi.ee
<b>Tegevuste planeeritud kestus (kuupäevad)</b>	Algusaeg: 22.09.2025
	Lõppaeg: 30.12.2025
<b>Sihtriik</b>	Syria

## 2. LÄBI VIIDUD TEGEVUSED JA TULEMUSED

## 2.1. Kasusaajate arv ja tegevuste tulemused (kasusaajad või muu indikaator) vastavalt tulemuste hindamise süsteemile.

A total of 65 wildfire-affected households (272 individuals: 142 women and 130 men) were reached through the provision of multipurpose cash assistance (MPCA).

Beneficiary selection was guided by a vulnerability-based scoring model to ensure prioritization of the most at-risk households.

The breakdown by key vulnerability categories among supported households is as follows (please note that totals exceed 65 as many households fall under multiple vulnerability categories):

- Female-headed households: 10 households (15%)
- Households with persons with disabilities: 19 households (29%)
- Households with at least one member suffering from chronic disease: 48 households (74%)
- Households with low or no regular income: 34 households (52%)
- Households that lost their main source of income as a direct result of the wildfires: 40 households (62%)

**Distribution Implementation:** All 65 targeted households were successfully reached through two MPCA installments of USD 150 each, totaling USD 300 per household. The first installment was distributed from 25 to 30 November 2025 through Jordan Bank, the contracted financial service provider. The second installment was distributed from 18 to 22 December 2025 through the same bank. All beneficiaries were registered in the ERC digital cash platform and received their assistance through Jordan Bank. Estonian Refugee Council's (ERC) field staff as well as implementing partner Finn Church Aid (FCA) field teams were present during distributions to support beneficiaries, verify identities, and ensure smooth access to payments. Confirmation of assistance receipt was obtained through signed recipients' lists, supported by bank transaction records and on-site verification conducted by FCA staff. All planned distributions were completed as scheduled, with 100% coverage of the targeted caseload.

#### **Achievement Against Project Indicators**

Indicator 1: Number of people assisted with emergency MPCA to cover their most urgent needs immediately after receiving cash assistance

- Target: 325 individuals (65 households × 5 persons/HH)
- Achieved: 272 individuals (65 households)
- Achievement rate: 100% of household target
- Means of verification: ERC digital cash platform registration records

*Explanation of variance: The average household size was 4.2 persons per household rather than the anticipated 5 persons per household. This reflects the actual demographic composition of wildfire-affected households in the target communities. Despite the lower individual count, all 65 targeted households (100% of the household target) received the full assistance amount of USD 300.*

Indicator 2: Percentage of beneficiaries assisted with emergency MPCA who reported that the assistance contributed to improving their living conditions

- Target: 80%
- Achieved: 85% of them reported that the assistance provided contributed to improving their living conditions
- Means of verification: Post-Distribution Monitoring (PDM) survey.

#### **2.2. Hinnang tegevuste elluviimisele ning eesmärkide ja tulemuste saavutamisele. Vajadusel põhjendus kavandatud ja tegelike tegevuste ning tulemuste erinevuste kohta.**

Project activities included beneficiary identification and selection, cash distribution, coordination with authorities, and post-distribution monitoring.

During October 2025, implementing partner FCA completed household registration and selection using a structured vulnerability-based scoring model. The Directorate of Social Affairs and Labour (DoSAL) provided FCA with an initial list of 239 wildfire-affected households in six target villages: Al-Daghmashliya, Al-Ramadiya, Beit Surak, Zuweik, Ghamam, and Falak.

Household registration was conducted face-to-face using a structured questionnaire by FCA's project officer with support from trained community volunteers. All 239 households were screened against the vulnerability scoring model, which prioritized female-headed households, households with persons with disabilities, chronic illness, low or no regular income, and loss of the main income source due to wildfires. Of the 239 households assessed, 165 (69%) met the minimum vulnerability threshold. Of these, 100 households were supported through FCA's own resources, and 65 households with the highest vulnerability scores were supported through EMFA funding. Verification mechanisms included cross-checking registration data with DoSAL records and community-level verification through Mukhtars in each village. All screened households were informed of the selection criteria and available feedback mechanisms during the registration process. Following the selection, all non-selected households were informed of the results through phone calls. FCA's MEAL team, in coordination with the project team, reviewed and responded to all feedback from non-selected households, providing clear explanations on the reasons for non-selection based on the applied vulnerability criteria.

FCA coordinated closely with DoSAL throughout implementation, including verification of household information and final beneficiary lists. FCA also coordinated with the Cash Working Group during the planning phase to share information on targeting criteria, geographic coverage, and beneficiary numbers, ensuring no duplication with other cash responses in Latakia governorate. ERC's project officer attended both distributions alongside FCA staff, supporting joint oversight and accountability.

### **Distribution Implementation**

First instalment was distributed as USD 150 to all 65 households at Jordan Bank in Latakia city between 25 and 30 November 2025. Beneficiaries were notified through phone calls. The distribution schedule, planned in coordination with Jordan Bank, allowed five beneficiaries to collect cash every half hour, preventing overcrowding and maintaining gender-sensitive access. The bank's central location ensured accessibility, and its security measures ensured a safe distribution environment.

All beneficiaries were registered in the ERC digital cash platform. FCA field teams were present to support beneficiaries, verify identities, and ensure smooth access to payments. Confirmation of receipt was obtained through signed recipients' lists and bank transaction records.

The second USD 150 installment was distributed between 18 and 22 December 2025 following the same procedures and modalities, ensuring consistency, transparency, and continuity of assistance.

Distribution procedures incorporated key protection measures: gender-sensitive scheduling allowed women and vulnerable individuals to collect assistance safely and with dignity; Jordan Bank's accessible location accommodated persons with disabilities; beneficiaries were informed of FCA's feedback and complaint mechanism; and transparent selection criteria with community engagement through DoSAL and Mukhtars helped prevent tensions.

### **Challenges and Mitigation**

Fifteen beneficiaries were unable to attend the distribution in person. FCA implemented an alternative arrangement requiring signed authorization letters allowing first-degree relatives to collect cash on their behalf, accompanied by copies of both parties' ID cards. Jordan Bank updated its recipients' list accordingly. This measure ensured 100% coverage while maintaining transparency and accountability.

All planned activities were successfully completed as scheduled, with 100% of target households receiving 100% of planned assistance. Minor operational adjustments related to banking procedures and scheduling were managed effectively and did not affect the implementation timeline, target coverage, or achievement of project objectives.

### **2.3. Finantsülevaade.**

*Planeeritud eelarve ja tegelikult kulunud vahendid (s.h. jääk). Vajadusel põhjendus kavandatud ja tegelike kulude erinevuste kohta.*

The project is implemented within the total budget of €25,000.

## **3. TEAVITUSTEGEVUS**

*Koduleht, sotsiaalmeedia jm.*

FCA field teams disseminated information on the assistance scope, eligibility criteria, registration process, and distribution modalities through coordination with the Directorate of Social Affairs and Labour (DoSAL), local authorities, and community representatives in the targeted villages.

During the registration and verification phase, FCA field teams conducted structured household-level information sharing, with specific attention to vulnerable groups, including female-headed households and persons with disabilities. Beneficiaries were informed of the vulnerability-based scoring methodology, selection procedures, and available feedback and complaints mechanisms, in line with FCA accountability standards.

All selected households were informed that the assistance was provided by the ERC with support from the Estonian Ministry of Foreign Affairs.

Before each cash distribution, selected households were notified of payment schedules, locations, and procedures via phone calls. Both MPCA installments were implemented at Jordan Bank, with FCA field staff present to facilitate access, respond to beneficiary inquiries, and ensure orderly and transparent implementation.

FCA and ERC/EMFA roll-up banners were displayed at the distribution site to ensure compliance with donor visibility requirements.

No public website or social media outreach was used due to security and protection considerations in the target country. As coordination with the Directorate of Social Affairs and Labour (DoSAL) is mandated for humanitarian assistance to wildfire-affected households, targeting was conducted exclusively through verified DoSAL records to prevent

duplication, while avoiding open public communication that could have generated unmet expectations and potential safety risks for communities and staff.

In Estonia, information about the project has been regularly shared through ERC's established communication channels. Project updates are included in ERC's monthly overviews, which are published on the ERC website and distributed to the Estonian press. Additionally, updates were shared on ERC's Facebook, Instagram, and LinkedIn platforms to keep the general public informed about the project.

#### **ARUANDE KINNITAMINE**

Kinnitan kõigi esitatud andmete ja dokumentide õigsust ning annan loa neid kontrollida. Kinnitan, et vastan kõigile aruande kohta esitatud küsimustele.

#### **Taotleja esindusõiguslik isik**

<b>Nimi</b>	Eero Janson
<b>Isikukood</b>	38803224235
<b>Ametikoht</b>	Juhataja
<b>Allkiri</b>	/allkirjastatud digitaalselt/
<b>Kuupäev</b>	30.01.2025